

Terms and Conditions

- There are NO timeshare presentations required to use this vacation incentive or any other hoops you will need to jump to redeem. Simply activate online by prepaying the hotel taxes and fees associated with the destination. After activation, login online and search for your preferred participating resort/hotel and preferred travel dates.
- The expiration date on this incentive pertains only to the redemption or activation of this incentive and not actual travel. You must activate this incentive within 30 days of receiving it. Travel can be completed within 18 months after activation. This incentive cannot be combined with any other hotel stay or promotional vacation offer. This incentive cannot be used in conjunction with another similar or same promotional offer.
- GROUP travel is NOT allowed only one incentive per household and resort/hotel is allowed. The operator will only honor one incentive per family, friends, acquaintances, or known groups traveling on the same, similar, and/or adjoining arrival and departure dates. Unfortunately, only 1 party among friends, family, acquaintances, or known groups can use the complimentary vacation incentive for the same or overlapping travel dates. Otherwise, there are additional costs associated with group travel.
- The room types available with this incentive are for a maximum of 2 adults and at least 1 occupant must be over the age of 21. The incentive is designed for couples or singles and up to 2 adults in one room, some properties however may allow for up to 2 additional children up to the age of 12 in the same room based on room type, and bed configurations. When adding children to your search you are likely to see fewer hotel choices.
- This incentive will be considered void if bartered or purchased by the recipient. The incentive is valid for a reservation request offering Resort/Hotel Accommodations in your choice of destinations provided by the operator. Your cost to activate and redeem this incentive and book the reservation includes our recovery fees, local government taxes, and tourism fees which vary by destination. The main reservation holder must also have a Major credit or a bank debit card with a Visa or Mastercard or American Express logo, plus a valid government-issued ID to check-in.
- The recipient of this incentive will receive luxury hotel accommodation room rate free of charge, which retail is valued at up to \$350 US per night, however recipient is responsible for all other expenses including but not limited to: airfare, transfers, food & beverages, gratuities, resort fees if applicable and any other personal or miscellaneous expenses. (Resort fees are now commonplace in hotels around the world however not always applicable). For example in Orlando FL they run from \$5.00 to \$13.00 per night, In Las Vegas resort fees run from \$16.00 to \$38 per night Paid directly to the resort. The recipient is responsible for all other expenses including but not limited to: airfare, transfers, food & beverages, gratuities, resort fees if applicable and any other personal or miscellaneous expenses.
- All reservations require a minimum of 30 days' advance notice to book. Reservations are based on availability and will not be available during major holidays or resort special events. We recommend Sunday - Thursday check-ins for the most availability. Check-in may be available 7 days a week however weekends and some peak season dates may have a small additional surcharge.
- This incentive activation is FINAL & NON-REFUNDABLE and NON-TRANSFERABLE, the end-user will have 18 months to choose from available travel dates and participating resort/hotel options. Once travel dates are confirmed no changes will be allowed. Cancellations after dates are confirmed will result in forfeiture of the activation fees. (The

inventory used for these rooms are not as flexible as booking at regular retail rack rates, once confirmed changes will not be allowed and cancellations or no-shows will result in forfeiture of fees paid)

- The user must reside at least 100 miles or 160 kilometers away from the destination re-sort of choice or choose a different resort offer from the available destination options.
- This incentive has no cash surrender value, void if discontinued and where prohibited by law. The terms of this offer are subject to change without notice. the operator re-serves the right to offer other hotels with equal or similar value with incentive holder approval if required due to availability. The Hotel bed configuration/ room type is subject to availability upon check-in. (unless a room upgrade was pre-selected and paid for)
- Do not rely upon representations other than what is printed on this incentive.
- If you have been awarded more than one vacation incentive you are only allowed to re-deem one incentive every 12 months per household or individual and or guests. The travel incentive destination can only be redeemed once per household or individual and or guest's lifetime. The operator at its sole discretion can select to cancel/refund anyone attempting to circumvent these rules.
- To redeem simply activate the incentive online and then search online at the operator for the destination of choice and participating resort/hotels and travel dates.